

# GET HELP

Here are some of the agencies that can make a difference in your emergency plans and preparedness in Los Angeles County. Please take the time to add information for organizations that serve in your neighborhood and community.

Where can I find information about...	Agency	Contact Information
Emergency planning and preparedness information for Los Angeles County?	LA County Chief Executive Office, Office of Emergency Management - Emergency Survival Program (ESP)	213-974-1166 www.espfocus.org
Community Emergency Response Team (CERT) training?	LA County Fire Department Community Emergency Response Teams (CERT)	323-890-4132 www.fire.lacounty.gov
Fire Department requirements for damaged structures?	LA County Fire Department	323-881-2481 www.fire.lacounty.gov
Community and personal protection issues?	LA County Sheriff Department	Emergency 911 General Information 323-526-5541 www.lasd.org
Road closures and conditions in Los Angeles County?	LA County Department of Public Works	800-675 HELP (4357) www.ladpw.org
Clearing and repairs to County maintained roads and bridges?	LA County Department of Public Works Road Maintenance	800-675 HELP (4357) www.ladpw.org
Building inspections and permits?	LA County Department of Public Works Building & Safety Division	800-675 HELP (4357) www.ladpw.org
Flood control and drainage issues?	LA County Department of Public Works Flood Control	800-675 HELP (4357) www.ladpw.org
Road closures and conditions for State Highways?	Caltrans	213-897-0383 www.dot.ca.gov
County-provided emergency social services including CalWORKs, CalFresh, Medi-Cal, and General Relief programs?	LA County Department of Public Social Services	866-613-3777 www.ladpss.org
Mental Health services for disaster victims?	LA County Department of Mental Health	800-854-7771 www.dmh.lacounty.gov
Communicable disease control, preventive health measures, contamination control and health inspections.	LA County Department of Public Health	800-427-8700

Where can I find information about...	Agency	Contact Information
Assistance with injured animals and information on animals displaced by a disaster?	LA County Animal Care and Control	562-940-6898 www.animalcare.lacounty.gov
Schools and school districts in the County?	LA County Office of Education	www.lacoe.edu
Status of Los Angeles Unified School District schools?	Los Angeles Unified School District	213 241-4500 www.lausd.k12.ca.us
Organizations that provide response and recovery assistance in the event of a disaster?	211 LA County	211 www.211lacounty.org
Questions or reports about outages?	Southern California Edison	800-684-8123 www.sce.com
	Southern California Gas Company	800-655-4555 www.socalgas.com
Information on exposure to toxic substances?	Poison Control Center	800-222-1222 www.aapcc.org/DNN
Emergency Financial First Aid Kit?	Operation Hope	www.operationhope.org
Disaster loan and grant information?	U.S. Small Business Administration	800-659-2955 www.sba.gov
Preparing and planning for disasters?	U.S. Department of Homeland Security	www.ready.gov
Information and services for individuals, families and businesses needing disaster recovery assistance?	U.S. Department of Homeland Security	www.disasterhelp.gov
Latest earthquake information?	U.S. Geological Survey	www.quake.usgs.gov/recent
Latest weather information?	National Oceanic Atmospheric Administration	www.noaa.gov
Information on environmental disasters?	U.S. Environmental Protection Agency	www.epa.gov/ebtpages/emergencies.html

# BEGIN RECOVERY

The emotional toll of a disaster from loss of a business, home, school, job, personal property or loved ones can be devastating. You may need help from one of the many human service agencies such as the Department of Public Social Services and the Department of Mental Health.

## Los Angeles Region Headquarters

11355 Ohio Ave.  
Los Angeles, CA 90025  
(310) 445-9900

## Northern Valleys

1501 S Brand Blvd.  
Glendale, CA 91204  
(818) 243-3121

## Antelope Valley

2715 E Avenue P.  
Palmdale, CA 93550  
(661) 267-0650

## Greater Long Beach

3150 E 29th St.  
Long Beach, CA 90806  
(562) 595-6341

## San Gabriel Pomona Valley

430 Madeline Dr.  
Pasadena, CA 91105  
(626) 799-0841

## Santa Monica

1450 11th St.  
Santa Monica, CA 90401  
(310) 394-3773

## For Spanish Speakers

Please call (866) 767-8432

In LA County you can dial **2-1-1** or visit the website **www.211LACounty.org** for information and referrals to over 28,000 agencies and organizations that provide assistance such as food, water and shelter after disasters. This service is available 24 hours a day, 7 days a week and is TTY accessible.



**RedCrossLA.org**

**PrepareSoCal.org**

**(800) Red-Cross**

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## RED CROSS MOBILE APPS

